



# ADR Institute: Mindful Mediation Skills for the Lawyer (and Non-Lawyer) Handling Conflict Resolution

5.2 G

1.0 EP



Friday, Nov. 4, 2016 • 8:30 a.m.–4:15 p.m.  
State Bar Center, Albuquerque

\$99 Non-members not seeking CLE credit

\$214 Early-bird registration (must be received by Oct. 4)

\$234 Co-sponsoring section members, government and legal services attorneys, and Paralegal Division Members

\$264 Standard Fee

\$279 Webcast Fee

*The Center for Legal Education is offering a group rate for this program of \$870, with a minimum of 5 registrants. For more information about this pricing option, contact the Center.*

**Co-sponsor:** *Alternative Methods of Dispute Resolution Committee*

Mediation, or alternative dispute resolution, is about facilitating dialogue between those in conflict to help them come to agreement and avoid costly litigation. This program will provide an overview of the keys to mindful mediation with an emphasis on conducting a well-managed process for a positive outcome. Presenters will demonstrate the real-world applications of this type of conflict resolution and attendees will practice using actual mediated case studies. This course is led by Michele Huff, attorney, author and instructor at the Mediation and Conflict Resolution certificate program at the University of New Mexico. Principles from Huff's book, *The Transformative Negotiator: Changing the Way We Come to Agreement From the Inside Out*, will be discussed.

8:15 a.m. Registration and Continental Breakfast

8:30 a.m. **The Value of an Assessment Phase**

10:15 a.m. Break

10:30 a.m. **Understanding the Communication Cycle in the Mediation Process**

**Applying Theory to Practice: Board Mediation Case Study in a Corporate Setting**

11:30 a.m. Lunch (provided at the State Bar Center)

12:30 p.m. **Understanding Purpose and Goal-Setting in the Mediation Process**

**Applying Theory to Practice: EEOC Mediation Case Study in a University Setting**

1:30 p.m. **Building Trust in the Mediation Process**

2:15 p.m. Break

2:30 p.m. **Deploying Emotional Intelligence in the Mediation Process**

**Applying Theory to Practice: Insurance Claims Mediation Case Study in a Court Setting**

3:15 p.m. **Ethical Standards When Mediating Cases (1.0 EP)**

4:15 p.m. Adjournment

## CLE Registration Form

For more information about our programs, visit [www.nmbar.org](http://www.nmbar.org) • 505-797-6020

### Four Ways to Register:

**Online:** [www.nmbar.org](http://www.nmbar.org) **Fax:** 505-797-6071, 24-hour access **Phone:** 505-797-6020

**Mail:** Center for Legal Education, PO Box 92860, Albuquerque, NM 87199

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**Total Cost \$** \_\_\_\_\_ \*Payment by credit and debit card will incur a 3% service charge.

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**CLE Cancellations & Refunds:** We understand that plans change. If you find you can no longer attend a program, please contact the CLE Department. We are happy to assist you by transferring your registration to a colleague or applying your payment toward a future CLE event. A full refund will be given to registrants who cancel two or more business days before the program date. A 3 percent processing fee will be withheld from a refund for credit and debit card payments. Cancellation requests received within one business day of the program will not be eligible for a refund, but the fees may be applied to a future CLE program offered in the same compliance year.